

## Conflict transformation and management

**ECTS** : 3

### **Description du contenu de l'enseignement :**

*The class is conducted by two teachers, one being an invited professor from UCL, London, UK.*

Histoire des études et des sciences pour la paix (Peace Studies). *History of Peace Studies*

Introduction à l'analyse, la gestion et la transformation des conflits. *Introduction to the analysis, management and transformation of conflicts.*

Approches systémiques. *Systemic approaches*

Introduction à l'aide à la décision. *Introduction to decision aiding.*

Outils d'aide à la décision et cartes cognitives. Arbres de valeur. *Decision Aiding tools, cognitive maps and value trees.*

*Multi-organizational conflicts and the example of policy-making*

*The contribution of Design Theory and C-K Theory for generating innovative alternatives*

*P-KCP: a C-K Theory based tool for supporting problem formulation and the design of innovative alternatives*

*Toolkit and working examples for generating innovative alternatives for conflict transformation*

### **Compétence à acquérir :**

Distinguer entre gestion destructive et constructive d'un conflit. *Distinguish between destructive and constructive conflict management.*

Comprendre l'importance d'une approche systémique. *Understand the importance of a systemic approach.*

Savoir utiliser des outils formels d'aide à la décision pour la transformation des conflits. *Start knowing the use of formal decision support tools for conflict transformation.*

*Conceptualize problems in case of multi-stakeholders conflictual settings*

*Generate innovative alternatives within a decision making process thanks to a practical toolkit*

### **Mode de contrôle des connaissances :**

Rapport professionnel de deux pages sur un conflit existant avec des indications de transformation. Utilisation des cartes cognitives

*A two pages professional report about an existing conflict introducing ideas for transforming it. Use of cognitive maps.*

*A report (approx 2000-2500 words) about the application of P-KCP to design innovative strategies for a highly conflictual case study*

### **Bibliographie, lectures recommandées :**

Ch. Webel, J. Galtung, *Handbook of Peace and Conflict Studies*, Routledge, New York, 2007.

D. Bouyssou, Th. Marchant, M. Pirlot, P. Perny, A. Tsoukiàs, Ph. Vincke, *Evaluation and Decision Models: a critical perspective*, Kluwer Academic, Dordrecht, 2000.

<https://berghof-foundation.org/library/collections>

C. Eden, S. Jones, D. Sims, *Messing About in Problems*, Pergamon Press, Oxford, 1983.

Agoué M, Hooge S, Arnoux F, Brown I, *An introduction to innovative design. Elements and applications of C-K theory*, TRANSVALOR, Paris, 2014.

